

Credentialing Status

First Medical Health Plan, Inc., (FMHP) in compliance with the Puerto Rico Health Insurance Administration (PRHIA) and 42CFR 438.332(c) informs the accreditation status through the following Delegated Entities contracted to offer services under the Government Health Plan's line of business, Vital:

| Name of MCO or Delegated Entity | Accreditation Status | Accreditation Agency | Accreditation Program |
|----------------------------------|----------------------|----------------------|---------------------------------------|
| APS Healthcare | Accredited | URAC | Credentials Verification Organization |
| | Accredited | URAC | Health Utilization Management |
| First Medical Health Plan Inc. | Not Accredited | N/A | N/A |
| First Health Call | Accredited | URAC | Health Call Center |
| Inmediata Health Group, LCC | Accredited | CAQH CORE | Eligibility & Benefits |
| | Accredited | CAQH CORE | Claim Status |
| | Accredited | EHNAC | HNAP-EHN |
| International Medical Card (IMC) | Accredited | NCQA | Certified Verified Organizations |

Telephones

Corporate Compliance
787-625-2051

Fraud and Compliance
Alert Line
1-866-933-9336

First Medical Health Plan, Inc.

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San Juan, PR 00919-1580

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“Committed to your health”

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